

VSDP Employer Support Training

Short-Term Disability and Long-Term Disability Management

October 2017

Agenda

Fraud Process/Overview

Reminders

- Pending Claim Status
- Job Modifications /Job Profiles/ RTW
- Print Leave Details

Updates

Upcoming WebEx

Questions

If fraud is being suspected.....

1. It must be reported to ReedGroup
2. NCM investigates the claim
 - Outside Earned Income Form
 - Treating provider is contacted
 - If we do not have enough information, the EE is contacted
3. All details and information are reviewed
4. Determination is made
 - If fraud has taken place, the claim is denied
 - If there is no evidence of fraud, the claim remains open

Communication Is Key



Pending
determination....Hmmm
what does that mean?



Returning to Work After Injury





Print Leave Details in LeavePro provide a status of the claim and is current with the claims activities

Leave of Absence

Please review the information below regarding the employee's leave. If this is an open leave, you may cancel the leave (if not yet started) or change the leave dates under certain circumstances. If applicable, you may also report intermittent time or confirm the employee's return to work date by clicking on the active (blue) links below.

[< go back to employee summary](#)

Date Received: 03/14/2017

Leave Title: Employee Health Condition - 7017, (Open) [Change facts of leave](#)

Time Period: 02/28/2017 - 04/30/2017 [Change dates of leave](#)

Leave Type: Continuous Leave

Available Actions: [Print leave details](#)

Leave Schedules

Continuous

2/28/2017 - 4/30/2017

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Hours Scheduled	0:00	8:00	8:00	8:00	8:00	8:00	0:00

Hours Summary (as of 04/10/2017)

Hours used:

Virginia Sickness and Disability Program (STD) 200

Hours available:

Virginia Sickness and Disability Program (STD) 800

Hours Summary (as of leave end 04/30/2017)

Hours used:

Virginia Sickness and Disability Program (STD) 312

Hours available:

Virginia Sickness and Disability Program (STD) 688

Leave Summary

Last Day Worked: 02/24/2017

Estimated partial return to work: not supplied

Actual partial return to work: not supplied [Confirm return to work](#)

Estimated full duty return to work: 05/01/2017

Actual full duty return to work: not supplied [Confirm return to work](#)

From Date	To Date	Determination	Reason	Leave Type	Leave Plan(s)
02/28/2017	03/06/2017	Waiting Period Exclusive		Continuous Leave	Virginia Sickness and Disability Program (STD)
03/07/2017	04/10/2017	Approved		Continuous Leave	Virginia Sickness and Disability Program (STD)
04/11/2017	04/30/2017	Approved		Continuous Leave	Virginia Sickness and Disability Program (STD)

Forms and Notifications

There are currently no forms or notifications available for you to download online or you do not have permission to view this information. If you feel there are notifications or forms that should be here please contact your leave manager.

Print Leave Detail Report: 223133624093

Personal Information:

Name: [REDACTED]
Mailing Address: [REDACTED]

Phone Number: [REDACTED]
E-mail Address: [REDACTED]

Employment Information:

Employee # [REDACTED]
Hire Date: 10/1/2005
Status: Active

Title: Registered Nurse
Location:
Work Address:
Work State: Virginia
Work Schedule:

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
0:00	8:00	8:00	8:00	8:00	8:00	0:00

Employment Contacts:

[REDACTED] (Supervisor)	[REDACTED] (HR Management)	[REDACTED] Benefits and/or Payroll)
Phone Number: [REDACTED]	Phone Number: [REDACTED]	Phone Number: [REDACTED]
Email Address: [REDACTED]	Email Address: [REDACTED]	Email Address: [REDACTED]

Leave Information:

Leave Reason: Employee Health Condition
Leave Title: Employee Health Condition - 4093
Leave Type: Continuous Leave
Leave Schedule:
Continuous
2/6/2017 - 4/10/2017

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Hours Scheduled	0:00	8:00	8:00	8:00	8:00	8:00	0:00

Leave Plan(s): Virginia Sickness and Disability Program (STD)
Status: Closed

Date Submitted: 04/19/2017
Initial Requested Start Date: 02/06/2017
Initial Requested End Date: 02/17/2017

Estimated RTW Date: 04/11/2017

Date Closed: 04/19/2017
Leave Closed Reason: Leave complete

Leave Plan Details:

Job Protected	Leave Plan	Time Used	Time Remaining
No	Virginia Sickness and Disability Program (STD)	328 Hours	672 Hours

From	To	Determination	Leave Type	Leave Plan
02/06/2017	02/12/2017	Waiting Period Exclusive	Continuous Leave	Virginia Sickness and Disability Program (STD)
02/13/2017	03/19/2017	Approved	Continuous Leave	Virginia Sickness and Disability Program (STD)
03/20/2017	04/10/2017	Approved	Continuous Leave	Virginia Sickness and Disability Program (STD)

Leave Chronology:

Date/Time	Event
02/10/2017 8:00 AM MST	Intake completed, Assigned case manager
02/10/2017 8:01 AM MST	Leave is STD. Assigned disability manager
02/28/2017 3:19 PM MST	Plan(s) approved
02/28/2017 3:19 PM MST	STD Determination Complete.
03/06/2017 12:06 AM MST	Case closed
03/28/2017 12:56 PM MDT	Reopen leave
03/28/2017 12:56 PM MDT	Leave extended
04/19/2017 10:26 AM MDT	Plan(s) approved
04/19/2017 10:26 AM MDT	STD Determination Complete.
04/19/2017 10:30 AM MDT	Case closed

Close

Print

Updates

DAR STD Max Date has been FIXED!!!!!!





Next WebEx Wednesday, December 13th

Please send us any questions that you may have
concerning RTW

Questions?

Thanks for Joining!